



A Free Confidential Service
to Reach Local Resources

Dial '211' or text your zipcode to 898211

Translation Services Available
24 hours a day, 365 days a year.

Servicios de traducción disponible las 24 horas del día, los 365 días del año.

211/Help Line is an information and referral service and first response point for crisis calls in Bradford, Clinton, Columbia, Lackawanna, Luzerne, Lycoming, Monroe, Montour, Northumberland, Pike, Snyder, Sullivan, Susquehanna, Tioga, Union, Wayne and Wyoming Counties. It operates 24 hours a day, 365 days a year.

Help Line is manned by trained caseworkers as a program of the Family Service Association of Northeastern Pennsylvania.

24/7 Confidential Crisis Service for:

- Mental Health
- Child Abuse/Neglect Reports
- Drug and Alcohol
- Runaway
- Energy Assistance
- Homeless Services
- Victim Services
- Disaster Recovery Coalition
- Anti-Bullying Coalition

Information and Referral Services

In addition to handling crisis situations, Help Line maintains an active database listing of over 300 local agencies and 16,000 additional regional, state and national resources. If you need to know where the nearest AA meeting is being held, call us. If you need the number for the turkey hotline on Thanksgiving Day, call us.

